

Privacy Policy

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Introduction

QyroTech LTD is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal data when you engage with our website development, maintenance, and hosting services.

Data Controller

QyroTech LTD

Registered Address: 10 Westpark, Mintlaw, AB42 5HY

Contact Email: info@qyrotech.co.uk

Personal Data we Collect

We collect the following personal data:

- Legal names
- Email addresses
- Phone numbers
- Payment information (via bank transfer or PayPal)
- Website traffic statistics (using Google Analytics and Microsoft Clarity)
- Sales, sign-up, or other performance metrics reported by clients

How we Collect your Data

Data is collected directly from you via communications, and agreements, and automatically through website analytics tools (Google Analytics, Microsoft Clarity).

Purpose of Data Processing

We use your data to:

- Deliver and maintain website services
- Manage client accounts and communications
- Process payments and commissions
- Track website performance relevant to billing
- Comply with legal obligations

Legal Basis for Processing

We process your data based on:

- Contractual necessity to provide our services
- Legitimate interests for performance tracking and billing
- Consent where applicable (e.g., cookies)

Data Storage and Security

Your data is securely stored using Microsoft 365 (including Azure services) and HostEurope hosting infrastructure. We implement appropriate technical and organizational measures to protect your data.

Data Retention

We retain your personal data during our business relationship and delete it 30 days after service termination, regardless of further communication.

Sharing Your Data

We may share your data with:

- Payment processors (PayPal)
- Hosting providers (HostEurope)
- Analytics providers (Google Analytics, Microsoft Clarity)
- We ensure all third parties comply with UK data protection standards.

International Transfers

Data stored in Microsoft 365 and other services may be transferred internationally with appropriate safeguards in place.

Your Rights

You have rights to:

- Access, correct, or erase your data
- Restrict or object to processing
- Data portability
- Withdraw consent where applicable
- To exercise these rights, contact info@qyrotech.co.uk.

Cookies

We use cookies from Google Analytics and Microsoft Clarity for website performance tracking. You can manage cookie preferences via your browser settings.

Complaints

You have the right to lodge a complaint with the UK Information Commissioner's Office (ICO) if you believe your data is mishandled.

Changes to This Policy

We may update this Privacy Policy as needed. Updates will be posted on our website and notified to clients.